Oracle® WebCenter Sites

Upgrade Guide 11*g* Release 1 (11.1.1) Bundled Patch 1

October 2012



Oracle® WebCenter Sites: Upgrade Guide, 11g Release 1 (11.1.1) Bundled Patch 1

Copyright © 2012 Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, duplication, disclosure, modification, and adaptation shall be subject to the restrictions and license terms set forth in the applicable Government contract, and, to the extent applicable by the terms of the Government contract, the additional rights set forth in FAR 52.227-19, Commercial Computer Software License (December 2007). Oracle America, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

Table of

Contents

	About This Guide				5
	Audience				5
	Related Documents				5
	Conventions				6
	Third-Party Libraries	•••		• •	6
1	Before You Upgrade				7
	Planning the Upgrade Process				
	Overview				
	Pre-Upgrade Steps				10
	Pre-Upgrade Decisions				
	Post-Upgrade Summary.				15
	Changes During the Upgrade Process				
	General Changes				
	Changes During Upgrade from Content Server	•••	• •		16
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1			- 2	23
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1	• • •	•••	. 2	23 24
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment	• • •	••• •••	 	23 24 24
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment Step 1. Back Up Your Active Environment Step 2. Create the Test Environment	•••••	••• ••• •••	- 2 	23 24 24 25
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade	•••••	••• ••• •••	- 2 2 2 2 2	23 24 24 25 27
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment	• • • • • • • • • • • •	••• ••• ••• •••	- · · · · · · · · · · · · · · · · · · ·	23 24 24 25 27 31
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment. Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1 Step 5. Re-Run the Upgrade Utility		 	- · · · · · · · · · · · · · · · · · · ·	23 24 24 25 27 31 38
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment. Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1 Step 5. Re-Run the Upgrade Utility Step 6. Complete the Upgrade	• • • •	••• ••• ••• •••		 23 24 24 25 27 31 38 39
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment. Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1 Step 5. Re-Run the Upgrade Utility Step 6. Complete the Upgrade Step 7. Upgrade Remote Satellite Servers in the Environment		••• ••• ••• ••• •••		23 24 25 27 31 38 39 41
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment. Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1 Step 5. Re-Run the Upgrade Utility Step 6. Complete the Upgrade Step 7. Upgrade Remote Satellite Servers in the Environment Post-Upgrade Steps	· · · · · · · · · · · · · · · · · · ·	••• ••• ••• ••• ••• •••		23 24 24 25 27 31 38 39 41 41
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment. Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1 Step 5. Re-Run the Upgrade Utility Step 6. Complete the Upgrade Step 7. Upgrade Remote Satellite Servers in the Environment Post-Upgrade Steps Step 1. If You Changed the JVM Time Zone	· · · · · · · · · · · · · · · · · · ·	••• ••• ••• ••• ••• ••• ••• •••		23 24 25 27 31 38 39 41 41 41
2	Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 Upgrading Your Environment. Step 1. Back Up Your Active Environment Step 2. Create the Test Environment Step 3. Prepare Your Environment for Upgrade Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1 Step 5. Re-Run the Upgrade Utility Step 6. Complete the Upgrade Step 7. Upgrade Remote Satellite Servers in the Environment Post-Upgrade Steps		• • • • • • • • • • • • • • • • • • • •		23 24 24 25 27 31 38 39 41 41 41 42

About This Guide

This guide describes the process of upgrading to Oracle WebCenter Sites 11gR1 Bundled Patch 1 from FatWire Content Server 7.6 Patch 1 or Patch 2, or Oracle WebCenter Sites 11gR1.

Applications discussed in this guide are former FatWire products. Naming conventions are the following:

- Oracle WebCenter Sites is the current name of the application previously known as *FatWire Content Server*. In this guide, Oracle WebCenter Sites is also called WebCenter Sites.
- Oracle WebCenter Sites: Satellite Server is the current name of the application previously known as FatWire Satellite Server. In this guide, Oracle WebCenter Sites: Satellite Server is also called Satellite Server.

Audience

This guide is intended for installation engineers with experience installing and configuring enterprise-level software such as databases, application servers, and content management products.

Related Documents

For more information, see the following documents:

- Oracle WebCenter Sites: Installing on Apache Tomcat Application Server
- Oracle WebCenter Sites: Installing on Oracle WebLogic Application Server
- Oracle WebCenter Sites: Installing on IBM WebSphere Application Server
- Oracle WebCenter Sites: Configuring Supporting Software
- Content Server 7.6 Patch 2 Backup and Recovery Guide
- Oracle WebCenter Sites Developer's Guide
- Oracle WebCenter Sites Administrator's Guide
- Oracle WebCenter Sites Property Files Reference

Conventions

The following text conventions are used in this guide:

- **Boldface** type indicates graphical user interface elements that you select.
- *Italic* type indicates book titles, emphasis, or variables for which you supply particular values.
- Monospace type indicates file names, URLs, sample code, or text that appears on the screen.
- Monospace bold type indicates a command.

Third-Party Libraries

Oracle WebCenter Sites and its applications include third-party libraries. For additional information, see *Oracle WebCenter Sites 11gR1 Bundled Patch 1: Third-Party Licenses*.

Chapter 1 Before You Upgrade

This guide contains information about upgrading to Oracle WebCenter Sites 11gR1 Bundled Patch 1. Your starting installations are FatWire Content Server 7.6 Patch 1 or 7.6 Patch 2, or Oracle WebCenter Sites 11gR1.

Before upgrading, read this chapter to gain an understanding of the strategy and prerequisites.

This chapter contains the following sections:

- Planning the Upgrade Process
- Overview
- Pre-Upgrade Steps
- Pre-Upgrade Decisions
- Post-Upgrade Summary
- Changes During the Upgrade Process

Planning the Upgrade Process

In a production environment, upgrades disrupt the operation of active systems and may result in extended downtime. To minimize such disruptions, Oracle highly recommends adopting the upgrade strategy outlined in this section, that is to start by updating a test environment.

Note

This guide uses the term "active" to denote any development, management, or delivery system that is currently serving content and whose unexpected downtime will affect business and productivity of the organization.

An enterprise-level environment typically consists of at least three different WebCenter Sites-powered systems: development, management, and delivery, as shown in Figure 1. Each system runs on its own database and interacts with the other systems normally through publishing or Oracle WebCenter Sites Developer Tools.

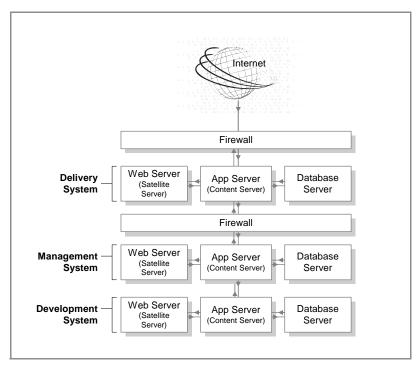


Figure 1: WebCenter Sites Environment

Before upgrading an active Content Server environment, it is critical to perform a trial upgrade on a duplicate environment. The trial upgrade will help you detect and document system-specific issues and correct them in advance of the actual upgrade.

Note

A trial upgrade is critical, as existing customizations made to the 7.6 Patch 1 and Patch 2 Advanced interface and Dash will not work on WebCenter Sites 11gR1 Bundled Patch 1. Therefore, due diligence is required to replace such customizations with those designed for the new Contributor interface before attempting to upgrade an active system.

If a duplicate environment is not available, start by upgrading the development system in order to minimize interruptions to the management and delivery systems. However, this approach is highly risky, and it should not be attempted unless extended downtime is deemed acceptable.

Overview

WebCenter Sites 11gR1 provides a new interface, called "Contributor." The Dash interface has been removed in this release. Other changes in this release are improved caching, Single Sign-On (SSO) via Central Authentication Service (CAS), and the Web Experience Management (WEM) Framework.

The following features, optional in Content Server 7.6 Patch 1 and 2, are now mandatory:

- Central Authentication Service (CAS). The CAS web application is deployed during the upgrade process. As of version 11gR1, WebCenter Sites supports CAS clustering to balance the load of user authentications. Secondary members of a CAS cluster are deployed manually during the post-upgrade process.
- The inCache framework. Our implementation of Terracotta's Ehcache open source product available under the Apache license. The inCache framework provides significant performance improvements over the traditional page caching method. It also provides asset caching and resultset caching capabilities. The inCache framework is installed and configured by default. Information about inCache page, asset, and resultset caching is available in the *WebCenter Sites Administrator's Guide*. Additional information about resultset caching is available in the *WebCenter Sites Developer's Guide*.
- WEM Framework. The WEM login page becomes the new WebCenter Sites login page, which affects the way WebCenter Sites interfaces are accessed. WEM Framework consists of the following components:
 - **REST API** Enables developers to communicate with WebCenter Sites for the purpose of building and implementing applications on the WEM Framework.
 - Universal UI Container Provides a single interface for accessing custom-built applications integrated with WebCenter Sites via the WEM Framework. It also enables rendering of the application interfaces.
 - WEM Admin Interface Enables the coupling of users to applications running on the WEM Framework and provides for centralized user management. The WEM Admin interface is not installed on delivery systems.
 - **REST Security Model** Enables administrators to control access to the resources of applications running on the WEM Framework.

- **Single Sign-On** Enables WebCenter Sites users to access all applications they are authorized to access during the session without having to sign in to each application.
- WEM requires Central Authentication Service (CAS), which can be clustered or nonclustered.
- The Clarkii Online Image Editor (OIE) from InDis Baltic is installed by default on development and content management systems. Clarkii can be enabled in the WebCenter Sites Contributor interface, in place of your current Online Image Editor. However, it is not supported in Web Mode of the Contributor interface. For information about Clarkii OIE, see the *WebCenter Sites Developer's Guide* and *WebCenter Sites User's Guide*.
- Upgrade Options
 - Apache Log4j logging system, which allows for dynamic updating of loggers from the Admin interface.
 - Integration with Oracle Access Manager (OAM), as described in *WebCenter Sites: Configuring Supporting Software*.

Pre-Upgrade Steps

This guide is written for experienced WebCenter Sites installation engineers. Before upgrading, complete the following steps:

- Read the WebCenter Sites release notes and the *Oracle WebCenter Sites Certification Matrix*.
- Read the rest of this guide to familiarize yourself with the upgrade procedures, changes that will be made by the installer, and the post-upgrade steps.
- Start with one of the following installations: Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1. You will run the WebCenter Sites 11gR1 Bundled Patch 1 installer on all systems in your environment. There are three system types: development, content management, and delivery. Development systems and content management systems normally are of the same type, but are used for different purposes.

The installer detects and reuses both the system type (development, content management, or delivery) and the deployment mode (automatic or manual) that were selected during the installation of Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1. For example, if Content Server 7.6 Patch 1 was installed as a delivery system and deployed automatically, the WebCenter Sites installer continues to treat the system as a delivery system and deploys automatically.

• If your current platform is not supported by WebCenter Sites 11gR1 Bundled Patch 1, perform a new installation on a platform that is supported by WebCenter Sites 11gR1

Bundled Patch 1 and then publish all content and customizations to this environment before continuing the upgrade.

Notes

- Interface customizations made in Content Server 7.6 Patch 1 or 2 will not work without major changes in WebCenter Sites 11gR1 Bundled Patch 1. Therefore, it will save time if you do not make these changes in the new environment. However, customizations other than interface customizations should be made in the new environment prior to upgrading.
- System type and deployment mode cannot be changed during upgrades.
- A primary Content Server cluster member cannot be reconfigured as a secondary cluster member, and vice versa, during upgrades.
- If your current Content Server or WebCenter Sites application was modified since it was first deployed (most likely it was), do the following:
 - Back up your current Content Server or WebCenter Sites application by creating cs.war and then ContentServer.ear files. Also back up the installation directory, shared directory, and database. For detailed instructions, see one of the following guides available at http://docs.oracle.com: *FatWire Content Server 7.6 Patch 2 Backup and Recovery Guide*, or the *Oracle WebCenter Sites 11gR1 Backup and Recovery Guide*.

In the post-upgrade process, you will use the backed up installation directory, shared directory, and database to reapply the customizations they may contain.

- If customizations were made to your current Content Server application after it was first deployed, and those customizations are not reflected in the cs.war and ContentServer.ear files located in <cs_install_dir>/ominstallinfo/ app, do the following: Remove the files, and copy the .war and .ear files for your currently deployed Content Server application to the same directory.

During the upgrade, the cs.war file is archived as cs-date-time.war. In the post-upgrade process, you will use the archived version to reapply customizations where necessary.

- If you are upgrading from WebCenter Sites 11gR1, keep in mind the following:
 - Customizations to the Admin interface will not work after the upgrade. Therefore, back up all customizations stored in the database, installation folder, shared folder, and web application. Reapply customizations from this backup after the upgrade is complete.
 - Any SmartLists that were created in the Contributor interface will not work after the upgrade. You will have to manually re-create the SmartLists once you have completed the upgrade to WebCenter Sites 11gR1 Bundled Patch 1.
- If you are upgrading WebCenter Sites to 11gR1 Bundled Patch 1, and you have the Site Capture, Community, and/or Gadgets applications running with your WebCenter Sites system, you must upgrade those applications. For instructions, see the *WebCenter Sites: Site Capture Upgrade Guide, WebCenter Sites: Community Upgrade Guide*, and/or the *WebCenter Sites: Gadgets Upgrade Guide*.
- Ensure that all external data feeds and events are disabled.

- Disable revision tracking for the following asset types:
 - ASSOCNAMED table
 - CSElement
 - Template
 - Page
- For JDK 1.6, copy the jaxb-impl-2.1.12.jar file in the installer's Sun/lib directory to the following location: <PATH_TO_JDK_FOLDER>/jre/lib/ endorsed.

Note

Do not use the jaxb-impl that ships with JDK 1.6 or JDK 1.7. WebCenter Sites 11gR1 relies on the latest version of jaxb-impl, which is provided in the location specified above. The latest JAR file must be used in order to resolve a runtime conflict with WebLogic Server (which ships with JDK 1.6)

- On all application servers, do the following:
 - Update the startup script:
 - Set the max PermGen parameter in the range of 128MB-196MB. For example: -XX:MaxPermSize-196m
 - Set -Dcs.useJavaURLDecoder to false. This ensures that the Apache URLCodec is used to decode URL characters.
 - Update the CLASSPATH environment variable:
 - Add <cs_install_dir>/bin.
 - Add the path to WebCenter Sites' modified version of the Microsoft XML Parser (MSXML.jar in the WEB-INF/lib directory). If the class path refers to another version of the Microsoft XML Parser, WebCenter Sites will fail when parsing XML.
- On all supported operating systems, update the library path environment variable by adding <cs_install_dir>/bin:
 - Linux and Solaris: LD_LIBRARY_PATH
 - AIX: LIBPATH
 - Windows: PATH

Note

If the class path and library path are not set properly, System Tools on the **Admin** tab of the WebCenter Sites Admin interface will be available with limited functionality and CAS will fail to start, making access to the system impossible.

• If the password of the ContentServer user contains special characters or is comprised solely of numeric characters, replace it with an alphanumeric password that

does not contain special characters. The upgrade installer does not accept special characters in password fields nor does it accept passwords that contain only numeric characters. The original password can be used once all upgrades are completed.

- Optional on Tomcat application servers. If you receive errors related to the data source, place the following JAR files in the <app_server_home>/lib directory to ensure that the data source is correctly initialized when WebCenter Sites is first started:
 - commons-dbcp-1.3.jar
 You can download this file from: http://commons.apache.org/dbcp/
 - commons-pool-1.5.5.jar
 You can download this file from: http://commons.apache.org/pool/
- If your current system is WebCenter Sites 11gR1, or it is a Content Server 7.6 Patch 1 or Patch 2 system running the WEM Framework, do the following:
 - Undeploy and delete the previous CAS installation before starting the upgrade.
 - Modify the omii.ini file for all Content Server cluster members by setting the values of CASHostName and CASPortNumber fields as shown in Table 1.

Note

Avoid performing this step when using the graphical installer, because you will have to stop the installer, change the omii.ini file, and rerun the installer.

Field	CAS	Value
CASHostName	Clustered	Host name of the server running the load balancer.
	Non-clustered	Host name of the server on which CAS will be deployed.
CASPortNumber	Clustered	Port number of the server running the load balancer.
	Non-clustered	Port number of the server on which CAS will be deployed.
CASHostNameLocal	Clustered	Host name of the server running the internally accessible CAS load balancer.
	Non-clustered	Internal host name of the server on which CAS will be deployed.
CASPortNumberLocal	Clustered	Port number of the server running the internally accessible CAS load balancer.
	Non-clustered	Internal port number of the server on which CAS will be deployed.

Table 1: CAS-Related Fields

Table 1: CAS-Related Fields

Field	CAS	Value
CASHostNameActual		Hostname/IP address of the server on which CAS is deployed.

Pre-Upgrade Decisions

• Whether to run the GUI installer or the silent installer

The GUI installer provides access to extensive online help to guide you through the upgrade process. The silent installer allows you to perform an automated upgrade based on the configuration information provided in the omii.ini file. For more information about these upgrade procedures, see "GUI-Based Upgrade" and "Silent Upgrade."

- For SSO, you must also provide Central Authentication Service (CAS) deployment information during the upgrade process. The deployment information required depends on the deployment mode automatic or manual which is inherited from the Content Server 7.6 Patch 1 or Patch 2, or the WebCenter Sites 11gR1 installation.
- The following points will help you determine your CAS deployment information:
 - Which deployment mode was enabled for Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1; and how does the mode determine the deployment process?

If you are running the installer on the primary Content Server cluster member, the deployment scenarios for installing or upgrading the WEM Framework are as follows:

- If automatic deployment is in effect, the installer will deploy WebCenter Sites and CAS on the same server.
- If the installer detects the deployment mode to be manual, you will deploy WebCenter Sites manually. You will also deploy CAS. However, unlike the installer, you can deploy CAS either on the same server as the primary WebCenter Sites installation, cluster member, or on a separate server.

Once the automatic deployment process is complete, if you want to move CAS to a different server, you must manually redeploy CAS as part of the post-upgrade process.

- How are secondary CAS cluster members deployed?

During the installation process, you will provide CAS deployment information for the secondary CAS cluster members. You will configure and deploy those members manually, as described in "Deploying Secondary CAS Cluster Members" in *Oracle WebCenter Sites: Configuring Supporting Software*.

- Do you want to migrate from Content Server's existing logging system to Apache log4j during the upgrade process? (Recommended)

If so, you must select the log4j migration option during the upgrade process. If you do not migrate to log4j during the upgrade process, you can switch to log4j at

a later time. For instructions, see the WebCenter Sites 11gR1 Administrator's Guide.

Note

If you are upgrading from WebCenter Sites 11gR1 to 11gR1 Bundled Patch 1, and the logging mechanism in your current 11gR1 installation is Apache log4j, then Apache log4j is selected and installed during the upgrade to 11gR1 Bundled Patch 1.

Post-Upgrade Summary

Once WebCenter Sites 11gR1 Bundled Patch 1 is installed, you will reapply customizations and verify the installation. Lastly, you will reinstall remote Satellite Server.

Changes During the Upgrade Process

Upgrading to WebCenter Sites 11gR1 Bundled Patch 1 makes a number of changes to the existing installation as outlined in the following sections:

- General Changes
- Changes During Upgrade from Content Server

If you have any questions about the changes, contact technical support before starting the upgrade.

General Changes

The following changes are made during the upgrade process:

• Interfaces and Applications

If the WEM Admin application was assigned to any sites other than AdminSite, it is unassigned. After the upgrade process, it must be manually reassigned to sites other than AdminSite.

- Property Values
 - Custom values for default properties are overridden by the upgrade installer and replaced with default values.
 - Custom values for custom properties are unaffected by the upgrade process.
- Database Tables
 - If you are upgrading from WebCenter Sites 11gR1, all ASSETTYPE_Ratings tables are renamed to ASSETTYPE_Rtgs.
 - The TempObjects table is removed. The table is re-created with a new column named createddate.

- If you are upgrading from WebCenter Sites 11gR1, the following asset type tables are removed: FW_UIConfiguration and FW_AttributeEditor, along with their related tables:

```
FW_AttributeEditor_Config, FW_AttributeEditor_ConfigVals,
FW_AttributeEditor_Dim, FW_AttributeEditor_DimP,
FW_AttributeEditor_Publish, FW_UIConfiguration,
FW_UIConfiguration_Dim, FW_UIConfiguration_DimP
```

- The following tables were upgraded: FW_MSGBUS, FW_PUBDATASTORE, and PUBSESSION
- Language Packs

The following language packs are installed by default during the upgrade process to WebCenter Sites 11gR1 Bundled Patch 1:

- Chinese (Simplified)
- Chinese (Traditional)
- English (United States)
- French (France)
- German (Germany)
- Italian (Italy)
- Japanese (Japan)
- Korean (Korea)
- Portuguese (Brazilian)
- Spanish (Spain)

Changes During Upgrade from Content Server

Upgrading from Content Server 7.6 Patch 1 or Patch 2 makes a number of changes to the existing installation. If you have any questions about the changes described in the sections below, contact technical support before starting the upgrade:

- Interfaces and Applications
- Roles
- Page and Slot Asset Types
- Attribute Editors
- WEM Framework Changes
- Log4j
- Caching Framework, If Not Previously Switched Over
- Custom Elements
- Revision Tracking
- Database Tables
- Web Application Changes
- Changes to Tags
- Miscellaneous Changes

Interfaces and Applications

- If you are upgrading from Content Server 7.6 Patch 1 or Patch 2:
 - The Content Server "Advanced" interface is renamed to WebCenter Sites "Admin" interface. By default, it is no longer used as an editorial interface. However, editorial features can be re-enabled in the post-upgrade process by setting the property advancedUI.enableAssetForms in the futuretense_xcel.ini file to true). For more information, see the WebCenter Sites Property Files Reference.
 - Customizations to the Advanced interface will not work after the upgrade. Therefore, back up all customizations stored in the database, installation folder, shared folder, and web application. Reapply customizations from this backup after the upgrade to WebCenter Sites is complete.
 - The WebCenter Sites Contributor interface is installed. For information about the interface, see the *Oracle WebCenter Sites User's Guide*.
 - The Content Server Dash interface is completely removed. Customizations made to the Dash interface in Patch 1 or 2 will not apply on upgrade.
 - The Content Server InSite interface is completely removed. Customizations made to the InSite interface in Patch 1 or 2 will not apply on upgrade.
 - If you are upgrading from an installation that does not contain WEM Framework, the AdminSite is installed and assigned to the general administrator.

Roles

If you are upgrading from Content Server 7.6 Patch 1 or Patch 2:

- The SitesUser role is a new role to provide users with access to the WebCenter Sites Contributor interface.
- If you are upgrading from an installation that is not running the WEM Framework, the SiteAdmin role is assigned to the general administrator. The general administrator is also added to the RestAdmin group.
- The DashUser role is removed.

Page and Slot Asset Types

If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, the Page asset type is upgraded to be an extensible Page asset type, which now includes an attribute, filter, and definition (similar to that of a flex asset). Subtypes are changed to definitions. Additionally, external templates are changed to the new "Layout" type of template. For more information, see the *WebCenter Sites Developer's Guide*.

Note

After the upgrade, users must create the start menus for PageAttribute, PageDefinition, and PageFilter so these asset types can be used.

Attribute Editors

If you are upgrading from Content Server 7.6 Patch 1 or Patch 2:

- RememberME is deprecated and not supported.
- All multi-valued attributes are now enabled for re-ordering.
- CKEditor is updated to version 3.6.2 and lazyloaded by default in all interfaces. Developers can still use the pre-existing FCKEditor attribute definitions for both flex and basic assets.

Note

It is recommended to change the attribute editor from FCKEditor to CKEditor after the upgrade.

- New attribute editors are installed:
 - TypeAhead
 - Uploader
- The URL attribute is replaced by BLOB. However, the existing URL attribute will continue to function after the upgrade.

WEM Framework Changes

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation that is not running the WEM Framework:

- The CAS Single Sign-On web application is deployed.
- CAS may be installed alongside WebCenter Sites or on a separate cluster.
- The REST servlet is installed. REST security is discussed in the WebCenter Sites: WEM Framework Developer's Guide and WebCenter Sites: WEM Framework Administrator's Guide.
- A new content management site, named AdminSite, is created
- CAS-protected URLs
- New WebCenter Sites login page

Log4j

You have the option to switch to Apache Log4j, which enables you to modify log levels from within the WebCenter Sites Admin interface by using its System Tools.

Caching Framework, If Not Previously Switched Over

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation:

- Content Server's existing caches (database-based and hash-based) will be replaced with inCache, a memory-centric cache that is based on Ehcache by Terracotta. For more information, see the *WebCenter Sites Administrator's Guide*.
- As a result of switching caches, it will be necessary to retune caching.
- Because inCache is memory-based, additional JVM heap will be required.

Custom Elements

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation:

- All elements in the AssetStubElementCatalog table are overwritten with native WebCenter Sites 11gR1 code.
- Customized Advanced interface elements are overwritten with native WebCenter Sites 11gR1 code.

Revision Tracking

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation, revision tracking is modified. For the new revision tracking behavior to take effect, you must disable revision tracking on all asset types, and then re-enable revision tracking. For information, see the *WebCenter Sites User's Guide*.

Database Tables

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation, the following changes may be made to database tables during the upgrade process. Only changes that apply to your database type are performed:

- StringValue is changed from 255 to 2000 for DB2 and MSSQL.
- Ordinal column is added to the _TGROUP table of assettypes.
- cs_target column is added to the ApprovalQueue table.
- changedby column is added to the ApprovedAssets table.
- The tag column is added to the AssetPublistList table.
- Upgrade creates the txRTInfo table. Drop this table manually after the upgrade.
- In the IndexSourceMetaDataConfig table, the fieldescriptor column is changed to urlfielddescriptor, and its value is changed from 2048 to 255.
- In the Mimetype table, the mimetype column's size is changed from 64 to 128.
- In the FW_PUBDATASTORE table, encoding column's size is changed to 255.
- In the SAVESEARCH table, the spostpage column is changed to be nullable.
- The Editorid column is added to all the attribute asset types.
- The Flex Definition asset type and Parent definition asset are changed to have the cs_ordinal column in Mungo tables.
- In the Page table, the column flextemplateid is added.
- In the Publication table, the cs_wrapperasset column is added.
- In the PubTarget table, the FACTORS column's size changed to 1000.
- In the RTInfo table, the newerformat column is added.
- In the Template_Subtypes table, the subtype column's size is changed to 64.
- For tables Workflow_DlgA, WorkflowGroups_Dlock, WorkflowRoutes_Comp, WorkflowRoutes_Cond, WorkflowRoutes_Dead, the Ordinal column is added.
- AssetEditPane is removed. However, if it still exists after the upgrade, it must be manually deleted.
- The following tables are added:

FW_Tag	Page_Definition_Publish
Page_Mungo	Page_Definition_TAttr

Page_Publish	Page_Definition_TFilter
Page_Ratings	Page_Filter
Page_Attribute	Page_Filter_Args
Page_AttributeArgs	Page_Filter_Dim
Page_Attribute_Dim	Page_Filter_Dim_P
Page_Attribute_DimP	Page_Filter_Publish
Page_Attribute_Extension	PublishedTags
Page_Attribute_Publish	Slots
Page_Attribute_Subtypes	Slots_Dim
Page_Definition	Slots_DimP
Page_Definition_Dim	Slots_Publish
Page_Definition_DimP	

- The ASSETTYPE_Rtgs table is added to all flex or parent asset types. Definition or attribute asset types are ignored. The same table is also added for basic asset types, except for some special core asset types.
- The ASSETTYPE_SubTypes table is added to all the attribute asset types (for example, MEDIA_A_SUBTYPES).

Web Application Changes

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation, the Dash interface is removed from the WebCenter Sites web application, resulting in the following changes:

- The web.xml file:
 - csRedirect, trinidad, adfFaces filters are removed.
 - org.apache.myfaces.webapp.StartupServletContextListener listener is removed.
 - FacesServlet and faces servlets are removed.
- In the WEB-INF folder, all files except web.xml, weblogic.xml (if applicable) and applicationContext.xml are removed.
- The ReqAuthConfig.xml file is added to the application server's WEB-INF/ classes folder. This file enables you to specify the URLs that will either be included or excluded from Cross-Site Request Forgery (CSRF) protection.

Changes to Tags

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation:

- The following tags are new for WebCenter Sites 11gR1:
 - insite:list
 - insite:slotlist
 - insite:ifedit
- The following tags are deprecated in WebCenter Sites 11gR1:

- insite:addref has been replaced by the insite:list tag
- insite:addvalue has been replaced by the insite:list tag
- insite:beginlist has been replaced by the insite:list or insite:slotlist tag, depending on usage
- insite:endlist has been replaced by the insite:list or insite:slotlist tag, depending on usage
- insite:beginref has been replaced by insite:calltemplate using the field/assetid/assettype variant
- insite:endref has been replaced by the insite:calltemplate tag.

For more information about tags, see the WebCenter Sites Tag Reference.

Miscellaneous Changes

If you are upgrading from a Content Server 7.6 Patch 1 or Patch 2 installation:

- By default, WebCenter Sites will use milliseconds in date and timestamps.
- After the upgrade, attribute forms will display additional fields which are not seen on a fresh installation. To make the attribute forms consistent with those of a fresh installation, edit the gator.ini file by setting the mwb.externalattributes property to false (the gator.ini file is located in the <cs_install_folder>).
- If you were using WebCenter Sites: Developer Tools before the upgrade, ensure that the Developer Tools plugins are updated to the latest versions provided with the WebCenter Sites installer.

In WebCenter Sites Bundled Patch 1, WebCenter Sites: Developer Tools supports remote functionality. For more information, see *Oracle WebCenter Sites: Developer Tools*.

Note

Due to significant changes for Page and Template assets, once you complete the upgrade process you must perform a full re-export of the site. If your site is built on previous Content Server releases (Patch 1 or Patch 2) and is stored in a version control system (VCS), completely replace the existing copy of the site with the newly exported one.

- If the Asset Type search is configured for any of the asset types before the upgrade, then the dates will not be displayed properly in the search results after the upgrade. Users will need to re-index the asset type in order to display dates properly.
- In the futuretense_xcel.ini file, the value of the xcelerate.ewebeditpro property is removed, as eWebEditPro is not supported.
- Layout templates:

Templates of usage type "Element defines a whole HTML page and can be called externally" are converted by the installer to usage type "Element is used as Layout." However, templates of all other usage types are not converted. When assets using such templates are edited, they must be assigned a layout template. • Publishing of approved assets will not function correctly until the upgrade utility is run. In WebCenter Sites 11gR1 Bundled Patch 1, dates are managed with millisecond accuracy. Since FatWire Content Server did not provide millisecond accuracy for approval related data, it is possible that data may be incorrectly interpreted after the upgrade. To avoid this condition, the upgrade utility adds millisecond accuracy to approval tables and ensures that the approval state is correctly preserved after the upgrade. Entries in the ApprovedAssets, ApprovedAssetDeps, and PublishAssets tables are affected by this utility.

Chapter 2

Upgrading to WebCenter Sites 11gR1 Bundled Patch 1

This chapter contains the following sections:

- Upgrading Your Environment
- Upgrading Your Active Environment

Upgrading Your Environment

This section contains instructions for creating and upgrading a Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1 test environment, verifying the test environment, and then upgrading the active environment.

Note

- We strongly recommended that you upgrade the test environment first because of the changes made to the interfaces in WebCenter Sites 11gR1 Bundled Patch 1. If you attempt to upgrade only the active environment, you can expect extended downtime.
- Before starting the steps in this section, ensure that you have read Chapter 1, "Before You Upgrade" and performed the necessary steps applicable for your environment.
- In a clustered environment, you will first upgrade the primary cluster member and then all the secondary cluster members. All members need to be upgraded before you verify the installation.
- Ensure that permissions to the Content Server database are reset to the defaults recommended in *WebCenter Sites: Configuring Supporting Software*. This is because the installer may require permissions that the running system does not. After the upgrade is completed, these permissions can be modified to include any customizations.
- Step 1. Back Up Your Active Environment
- Step 2. Create the Test Environment
- Step 3. Prepare Your Environment for Upgrade
- Step 4. Upgrade Instances to WebCenter Sites 11gR1 Bundled Patch 1
- Step 5. Re-Run the Upgrade Utility
- Step 6. Complete the Upgrade

Step 7. Upgrade Remote Satellite Servers in the Environment

Step 1. Back Up Your Active Environment

In this section, you will back up your active environment as a precaution (and if you choose to create a test environment, you will do so by recovering the backup).

To back up your environment

- 1. Review one of the following documents for guidelines and specific instructions:
 - Content Server 7.6 Patch 2 Backup and Recovery Guide, or
 - Oracle WebCenter Sites 11gR1 Backup and Recovery Guide
- **2.** Synchronize all systems in the active environment by publishing the content of one system to another, as necessary (for example, from development to management to the delivery system).

- **3.** Disable all publishing schedules and ensure that no publishing sessions are running. You will re-enable the publishing schedules once the active environment has been upgraded and verified.
- 4. Take note of customized elements:
 - **a.** For each basic asset type, take note of any custom code in the elements (in the ElementCatalog table).
 - **b.** If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, and you have customized any portion of the Content Server Advanced interface, take note of the custom code, as existing customizations will not function after upgrade and will need to be modified.
- **5.** Ensure that all events are disabled.
- 6. Disable revision tracking for the following asset types:
 - ASSOCNAMED table
 - CSElement
 - Template
 - Page
- 7. Disable any external data feeds.
- **8.** Back up all systems in the active environment, as described in the guide. This includes all Content Server or WebCenter Sites instances, and all remote Satellite Servers.
- **9.** Take note of all the information about your existing installation, such as web server configuration, application server configuration, database configuration, and LDAP configuration. While these will not be changed during the upgrade, you might need to reference existing settings if changes are needed elsewhere (for instance tuning the new cache).

Step 2. Create the Test Environment

Note

If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, complete a trial upgrade on a test environment before upgrading the active environment. If a test environment is not available, then start by upgrading the development system first and expect extended downtime. We strongly recommend using a test environment, given the extent of changes made in WebCenter Sites.

- 1. When you are ready to create the test environment, recover the backup that you created in the previous step. For recovery guidelines, refer to one of the following documents: *Content Server 7.6 Patch 2 Backup and Recovery Guide*, or the *Oracle WebCenter Sites Backup and Recovery Guide*.
- **2.** If your active environment is running remote Satellite Servers, be sure to duplicate at least one of them in the test environment.
- 3. Continue with the guidelines below to complete the test environment:

- On Content Server or WebCenter Sites:
 - 1) Copy Content Server or WebCenter Sites into the same location that it occupied on its previous host.
 - **2)** Clear out the SystemSatellite table entries except for the local system and a single remote Satellite Server on which you are going to test this upgrade.
 - 3) Change the host name and IP address in the following files located in your ContentServer.ear and cs.war files:

Change Host Name and IP	File	Directory
Required	<pre>satellite.properties (host)</pre>	<deploy_dir>/WEB-INF/classes</deploy_dir>
Optional	SampleSites.html	<deploy_dir>/Xcelerate</deploy_dir>
Optional	AssetSet.wsdl AssetType.wsdl Asset.wsdl Miscellaneous.wsdl SitePlan.wsdl	<deploy_dir>/Xcelerate/wsdl</deploy_dir>

4) Change the host name and IP address in the following property files located in the <cs_install_dir> directory:

Change Host Name and IP	Property File	Property
Required	futuretense.ini	cs.eventhost
	databaseloader.ini	db1.loginurl
	futuretense_xcel.ini	xcelerate.batchhost

5) If the WEM Framework was installed, then also edit the following files:

Change Host Name and IP	File	Property
Required	<cshome>/Bin/ jbossTicketCacheRepli cationConfig.xml</cshome>	These are not property files. Search and replace values as required.
	<cshome>/bin/ cas.properties</cshome>	
	<cshome>/Bin/ host.properties</cshome>	
	CS/WEB-INF/classes/ SSOConfig.xml	
	CAS/WEB-INF/ deployerConfigContext .xml	

- On an application server
 - 1) Install the application server using the same paths that were used on the previous host.
 - 2) Create the data source using the same JNDI name that was used on the previous host. Use the database information for the restored database.
 - **3)** Deploy the Content Server or WebCenter Sites application as required by your application server.

Step 3. Prepare Your Environment for Upgrade

In this section you will use the *Oracle WebCenter Sites Certification Matrix* and current release notes to first upgrade the supporting software for your existing environment, which is either Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1.

A. Upgrading the Supporting Components

Reminder

For clustered environments. Stop all cluster members. Prepare only the primary member for upgrade. When you finish upgrading the primary member, you will also upgrade WebCenter Sites on the secondary members.

- 1. Upgrade the supporting components for your existing environment to the versions that are listed in the *Oracle WebCenter Sites Certification Matrix*. Supporting software includes:
 - The operating system
 - Application server
 - Java SDK
 - The Content Server or WebCenter Sites database
 - (Conditional). LDAP server and web server. If you are using LDAP and you
 decided to upgrade (or change) the LDAP server, manually migrate all of your
 LDAP data from the old server to the new one.

Note

For instructions on upgrading supporting components, see the respective vendor's documentation.

2. Verify that your installation is fully functional.

B. Preparing Your Existing Instances

- 1. If existing instances are running with Oracle database, ensure that the following system privileges are assigned to the Oracle database user. These privileges are identical to the privileges that WebCenter Sites requires to operate:
 - GRANT UNLIMITED TABLESPACE TO <USER>;

- GRANT CREATE SESSION TO <USER>;
- GRANT CREATE TABLE TO <USER>;
- GRANT CREATE VIEW TO <USER>;
- **2.** Maintaining customizations throughout the upgrade.

Note

In this step you will back up deployment customizations (if any), as the js/src folder in your deployment directory will be removed during the upgrade.

If you have deployed custom JARs or made configuration changes that are not reflected in the current copies of the cs.war and ContentServer.ear files (located in <cs_install_dir>/ominstallinfo/app), create clean cs.war and ContentServer.ear files from your currently deployed Content Server application as follows:

- **a.** Back up cs.war and ContentServer.ear from ominstall/app.
- **b.** If WEM Framework is installed, back up cas.war and cas.ear from the ominstall/ directory.
- **c.** Locate the deployed and exploded cs.war file, compress this file (use the same version of JAR that will be used by the WebCenter Sites installer), and place it in the ominstall/app directory.
- d. Explode the backed up ContentServer.ear file into its own directory.
- e. Copy the new cs.war over the existing one in the exploded ContentServer.ear file and compress this file (use the same version of JAR as the one which will be used by the WebCenter Sites installer).
- f. Place the newly compressed ContentServer.ear into the ominstall/app directory.

Note

The WebCenter Sites installer is configured to detect the Content Server or WebCenter Sites application to be in the <cs_install_dir>/ ominstallinfo/app directory. Neither cs.war nor ContentServer.ear files must be renamed or moved. If the installer cannot find the Content Server or WebCenter Sites application, the upgrade process will fail.

- 3. Back up all .ini files located in the <cs_install_dir> directory.
- 4. Using the Property Editor, note the values of the following properties in the futuretense.ini file:
 - secure.CatalogManager (**Basic** tab)
 - ft.sync (Cluster tab)

The installer will change their values during the upgrade process. You will need to restore them.

- **5.** If you are upgrading from Content Server 7.6 Patch 1 or Patch 2 and your system is integrated with read-only LDAP, add the following roles (new in WebCenter Sites) for each user:
 - AdvancedUser: Allows users to log in to the WebCenter Sites Admin interface (formerly known as the Content Server Advanced administrative interface).
 - DashUser: Allows users to log in to the Content Server Dash interface. As this interface has been removed, this role should also be removed from LDAP.

Note

The DashUser role has been replaced with the SitesUser role for the following:

- Start menu
- Tree tab
- Workflow steps, process, assignment and functional privileges.
- Saved searches
- Publishing destination
- Access permissions
- SitesUser: Allows users to log in to the WebCenter Sites Contributor interface. In LDAP, you will have to manually create the SitesUser role and assign it to all users who were assigned the DashUser role earlier.
- 6. If you are currently using inCache, and disk persistence has removed the cache files from disk, then these files will be located in the java temp directory. Possible directory names to remove are: cascache, cscache, linkedcache, and sscache.
- **7.** In this step, you will ensure that the time zones of all database tables match the JVM time zone, as required in the upgrade process.

Note

We recommend setting the JVM time zone to UTC (GMT) especially to standardize the time stamps of distributed data. For example, if content is published from Los Angeles to New York and both servers run on local time, the content publication times differ by three hours. Setting both servers to UTC (GMT) alleviates the ambiguity. Note also that log files will report data in UTC (GMT) time. The procedure below uses the UTC (GMT) setting. Complete the entire procedure.

When upgrading remote Satellite Server, you will set its JVM to use the WebCenter Sites' JVM time zone.

a. If you need to change the time zone of the WebCenter Sites JVM, do the following (either now or at any time before starting the application server in the upgrade process):

```
-Duser.timezone=<TIMEZONE_ID>
```

where <TIMEZONE_ID> is recommended to be UTC.

- **b.** Ensure that the time zone of revision tracking tables matches the time zone of the JVM. In case of mismatch, do the following:
 - 1) Go to the misc directory of the extracted installer, extract the time zone utility (sites-timezone-util.zip), and open one of the following scripts in a text editor:

- Windows: tzutil.bat

- Unix/Linux: ./tzutil.sh

2) Set the new time zone for revision tracking tables by specifying the database connection and <DATABASEJAR> file and setting the following variables in the java command:

... -r -d <DB_VENDOR> -o <TIMEZONE_ID> -n <TIMEZONE_ID> -p

Note

The java command variables are defined in the script.

If the default time zone for revision tracking tables has never been changed, the value for $-\circ$ <TIMEZONE_ID> is UTC.

- **3)** Ensure the classpath and the required db drivers are placed properly in the script.
- 4) Run the script with the -p parameter and review the tzutil.log file for expected changes to the database.
- 5) Run the script without the -p parameter to update the database tables with the new time zone.
- **c.** Ensure that the time zone of all database tables (other than revision tracking tables) matches the time zone of the JVM. In case of mismatch, edit your script as follows:
 - 1) Set the new time zone by removing the -r parameter from the java command and setting the following variables:

... -d <DB VENDOR> -o <TIMEZONE_ID> -n <TIMEZONE_ID> -p

- 2) Run the script with the -p parameter and review the tzutil.log file for expected changes to the database.
- **3)** Run the script without the -p parameter to update the database tables with the new time zone.
- 8. In this step, you will run the WebCenter Sites upgrade utility to log the pre-upgrade status of the database schema. You will run this utility again, after the upgrade to determine which changes were made to the database schema (and indexes) by the installer. For more information about the upgrade utility, refer to the ReadMe file located in misc/upgrade-util.zip.

To run the upgrade utility:

a. Go to the misc directory of the extracted installer, extract the upgrade utility, and open one of the following scripts:

Windows: cssystem.bat Unix/Linux: ./cssystem.sh

- **b.** Edit the selected script by entering the following information about your system:
 - Specify Content Server database settings: driver, URL, user name/password.
 - Specify the DATABASEJAR file relevant to your database type.
 - Specify the path of the output file.
 - Specify the expected Content Server deployment path, using the -i parameter.
- c. Run the selected script.

Running the script generates the Systeminfo.log file (in the \misc\ directory), which contains the expected WebCenter Sites database schema updates.

Note

For more information about the usage of the upgrade utility, refer to the ReadMe.txt file in the \misc\upgrade-util.zip directory.

9. Undeploy the old Content Server application from the application server. For undeployment instructions, refer to the installation guide for your platform and Content Server version. If you are upgrading from WebCenter Sites 11gR1, undeploy CAS from the application server.

Step 4. Upgrade Instances to WebCenter Sites 11*g*R1 Bundled Patch 1

In this section, you will run the WebCenter Sites upgrade installer in the preferred mode (GUI or silent mode) on each instance of Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1.

Note

- If you made major changes in "Step 3. Prepare Your Environment for Upgrade," back up your environment. Otherwise, if the upgrade fails, you will need to restart the upgrade procedure from "Step 1. Back Up Your Active Environment."
- For Content Server 7.6 Patch 1 or Patch 2:
 - If log4j was enabled, then the upgrade will continue to use log4j. If commons-logging.properties was used instead, you will have the opportunity to change it to log4j during the upgrade process.
 - If the traditional page caching framework was enabled, its cache will be flushed and replaced with the inCache framework.

To upgrade a Content Server instance to WebCenter Sites, do one of the following:

- GUI-Based Upgrade
- Silent Upgrade

GUI-Based Upgrade

- 1. Extract the WebCenter Sites installer archive into a temporary directory and run the installer script:
 - a. On Windows: csinstall.bat
 - **b.** On Unix: ./csInstall.sh

Note

Monitor the installer log (install_log.log), the WebCenter Sites application log (futuretense.txt by default), and application server logs during the upgrade process and during post-upgrade testing. If an error occurs, you can trace its source by reviewing the logs.

If your upgrade path begins from WebCenter Sites 11gR1, the logs will be located at <cs_install_dir>/logs/sites.log by default.

As you proceed through the upgrade, bear in mind the following:

- Most fields in the installer will be pre-populated with values that the installer detected from your original installation. Check the pre-populated values. If they are outdated, you will need to supply the current values. (Information such as passwords, you will have to enter manually.)
- Fields whose values you are not permitted to change will be disabled (grayed out).
- The installer provides online help at each screen, with detailed explanations of options available in the screen. If you experience problems during the upgrade process, consult the online help for possible causes and solutions.
- **2.** Proceed to the installation guide for your platform and follow the instructions provided for installing WebCenter Sites. Once the installation is completed, return to this guide and continue.

Note

At this point, it is assumed that the upgrade process has completed and you have a valid WebCenter Sites installation running. If the upgrade failed, review the previous steps and the logs and resolve any issues. Do not exit the installer, as that will require restoring the previous step and starting the process again.

- 3. Restart the WebCenter Sites and CAS applications.
- 4. Continue to "Step 5. Re-Run the Upgrade Utility."

Silent Upgrade

 Copy the omii.ini file from <cs_install_dir>/ominstallinfo to a folder outside <cs_install_dir> and rename the copy as desired. The silent installer will use this copy during the upgrade. 2. If the default user name and/or password for the ContentServer user or SatelliteServer user was changed after Content Server 7.5, update the following properties in the renamed omii.ini file. The silent installer authenticates by referring to these credentials. If they are outdated, the installer fails.

Property	Description
CSInstallAccountName	Provide the current user name for the ContentServer user. The default value is ContentServer.
CSInstallAccountPassword	Provide the encrypted password for the ContentServer user.
SSUserPassword	Provide the encrypted password for the SatelliteServer user.

Note

Use the Content Server (or WebCenter Sites) Property Editor to get the encrypted password:

- 1. Open the futuretense.ini in the Property Editor.
- **2.** Search for the cs.mirrorpassword property. If it is populated, store its value temporarily in a text file.
- **3.** Replace the cs.mirrorpassword property value with the password you wish to encrypt.
- 4. Save the property file to have your password encrypted.
- **5.** Copy the encrypted password to the omii.ini file.
- 6. Restore the value of cs.mirrorpassword if it was populated.
- **3.** If you want to migrate from Content Server's existing logging system to Apache Log4j (recommended), add the following property to the renamed omii.ini file. You must not add this property if log4j was already configured manually, or if you want to keep your existing logging system.

Property	Description
ConvertToLog4J	Set this property to true to migrate to log4j.

Note

If you do not migrate to log4j during the installation process, you can switch to log4j at a later time. For instructions, see the *WebCenter Sites Administrator's Guide*.

4. If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, this step applies to the WEM Framework and FatWire Content Server Developer Tools (CSDT). Add the properties in Table 2 to the renamed omii.ini file. The information you provide depends on whether you are installing or upgrading WEM Framework on a primary or secondary Content Server cluster member and whether you are clustering CAS.

For upgrades from WebCenter Sites 11gR1 to Bundled Patch 1, ensure that the values in omii.ini for the properties in Table 2 are set correctly.

Property	Description
WEM	Set this property to true to install or upgrade WEM Framework.
IsPrimaryClusterMember	If you are upgrading or installing WEM Framework on the primary Content Server cluster member, set this property to true. Otherwise, set it to false.
CASHostNameLocal	Clustered CAS : Host name of the server running the internally accessible CAS load balancer.
	Non-clustered CAS : Internal host name of the server on which CAS will be deployed.
CASPortNumberLocal	Clustered CAS : Port number of the server running the internally accessible CAS load balancer.
	Non-clustered CAS : Internal port number of the server on which CAS will be deployed.
CASHostName	Clustered CAS : Host name of the server running the CAS load balancer.
	Non-clustered CAS : Host name of the server on which CAS will be deployed.
CASPortNumber	Clustered CAS : Port number of the server running the CAS load balancer.
	Non-clustered CAS : Port number of the server on which CAS will be deployed.
CASHostNameActual	Clustered/Non-Clustered CAS : Host name of the server on which CAS is actually deployed.

Table 2: WEM Properties

Note

When upgrading the primary Content Server cluster member, note the following:

- If automatic deployment is in effect, the installer will deploy WebCenter Sites and CAS on the same server. Once the installation process is complete, you can manually redeploy CAS on a different server, as described in "Redeploying CAS on a New Server," in *WebCenter Sites: Configuring Supporting Software*
- If manual deployment is in effect, you will deploy WebCenter Sites. You will also deploy CAS either on the same server, or on a separate server. Once the installation process is complete, and you decide to redeploy CAS on a different server, you can do so manually as described in "Redeploying CAS on a New Server," in *WebCenter Sites: Configuring Supporting Software*.

Sample Configurations for Installing WEM Framework

- **a.** If you are installing WEM Framework on the primary Content Server cluster member, use the sample configurations below as a reference. To continue the installation process, skip to step 5.
 - If CAS is clustered:

WEM=true

IsPrimaryClusterMember=true

CASHostName=<host name of server with load balancer> CASPortNumber=<port number of server with load

balancer>

CASHostNameLocal=<host name of the internally accessible server with load balancer>

```
CASPortNumberLocal=<port number of the internally accessible server with load balancer>
```

- CASHostNameActual=<hostname of the server on which CAS is actually deployed>
- If CAS is not clustered:

WEM=true

IsPrimaryClusterMember=true

- CASHostName=<host name of server on which CAS will be deployed>
- CASPortNumber=<port number of server on which CAS will be deployed>
- CASHostNameLocal=<internal host name of the server on which CAS will be deployed>
- CASPortNumberLocal=<internal port number of the server on which CAS will be deployed>
- CASHostNameActual=<hostname of the server on which CAS is actually deployed>

- **b.** If you are installing WEM Framework on a secondary Content Server cluster member, use the sample configurations below as a reference. To continue the installation process, skip to step 5.
 - If CAS is clustered:

WEM=true

IsPrimaryClusterMember=false

- CASHostName=<host name of server on which CAS has been deployed>
- CASPortNumber=<port number of server on which CAS has been deployed>
- CASHostNameLocal=<internal host name of the server on which CAS will be deployed>
- CASPortNumberLocal=<internal port number of the server on which CAS will be deployed>
- CASHostNameActual=<hostname of the server on which CAS is actually deployed>
- If CAS is not clustered:

WEM=true

IsPrimaryClusterMember=false

- CASHostName=<host name of server on which CAS has been deployed>
- CASPortNumber=<port number of server on which CAS has been deployed>
- CASHostNameLocal=<internal host name of the server on which CAS will be deployed>
- CASPortNumberLocal=<internal port number of the server on which CAS will be deployed>
- CASHostNameActual=<hostname of the server on which CAS is actually deployed>

Sample Configurations for Upgrading WEM Framework

- **a.** If you are upgrading WEM Framework on the primary Content Server cluster member, use the sample configurations below as a reference. To continue the installation process, skip to step 5.
 - If CAS is clustered:

WEM=true

IsPrimaryClusterMember=true

CASHostName=<host name of server with load balancer> CASPortNumber=<port number of server with load

balancer>

- CASHostNameLocal=<host name of the internally accessible server with load balancer>
- CASPortNumberLocal=<port number of the internally accessible server with load balancer>
- CASHostNameActual=<hostname of the server on which CAS is actually deployed>
- If CAS is not clustered:

WEM=true

IsPrimaryClusterMember=true

- CASHostName=<host name of server on which CAS will be deployed>
- CASPortNumber-<port number of server on which CAS with be deployed>
- CASHostNameLocal=<internal host name of the server on which CAS will be deployed>
- CASPortNumberLocal=<internal port number of the server on which CAS will be deployed>
- CASHostNameActual=<hostname of the server on which CAS is actually deployed>
- **b.** If you are upgrading WEM Framework on a secondary Content Server cluster member, use the sample configurations below as a reference.
 - If CAS is clustered:

WEM=true

IsPrimaryClusterMember=false

- CASHostName=<host name of server with load balancer> CASPortNumber=<port number of server with load balancer>
- CASHostNameLocal=<host name of the internally accessible server with load balancer>

```
CASPortNumberLocal=<port number of the internally accessible server with load balancer>
```

- CASHostNameActual=<hostname of the server on which CAS is actually deployed>
- If CAS is not clustered:

WEM=true

IsPrimaryClusterMember=false

- CASHostName=<host name of server on which CAS has been deployed>
- CASPortNumber=<port number of server on which CAS has been deployed>
- CASHostNameLocal=<internal host name of the server on which CAS will be deployed>
- CASPortNumberLocal=<internal port number of the server on which CAS will be deployed>
- CASHostNameActual=<hostname of the server on which CAS is actually deployed>
- 5. Decompress the upgrade installer file. This file is same as the file for the WebCenter Sites 11gR1 installer. Upgrade is automatically detected when you run the installer.
- 6. Edit the install.ini file in the root of the extracted folder:
 - **a.** Set the nodisplay property to true.

b. Set the loadfile property to <path and name of renamed omii.ini from step 1>.

Note

Verify that you have correctly specified the file system path. For example, for Windows:

```
CSInstallDirectory=C\:/csinstall
- or -
c\:\\install
```

- 7. Run the silent installer script:
 - On Windows: csInstall.bat -silent
 - On Unix: csInstall.sh -silent
- **8.** Proceed to the installation guide for your platform and follow the instructions provided for installing WebCenter Sites. Once the installation is completed, return to this guide and continue.

Note

At this point, it is assumed that the upgrade process has completed and you have a valid WebCenter Sites installation running. If the upgrade fails, review the previous steps and the logs and resolve any issues. Do not exit the installer, as that will require restoring the previous step and starting the process again.

- 9. Restart WebCenter Sites and CAS applications.
- 10. Continue to "Step 5. Re-Run the Upgrade Utility."

Step 5. Re-Run the Upgrade Utility

In this section, you will re-run the upgrade utility to ensure the database schema has been correctly deployed.

- 1. Re-run one of the following scripts, (which you configured and executed in step 8 on page 30, when you prepared your instances for upgrade):
 - Windows: cssystem.bat
 - UNIX:cssystem.sh
- 2. Re-running the upgrade utility generates an updated systeminfo.log file. Compare this file to the systeminfo.log file that was generated in step 8 on page 30 to ensure that the expected database schema changes were made.

Step 6. Complete the Upgrade

- 1. Using the Property Editor, open the futuretense.ini (in <cs_install_dir>) file and reset the secure.CatalogManager, secure.CatalogManager, and ft.sync properties to their original values.
- 2. Restart the application server.
- 3. Ensure that you can log in to WebCenter Sites as the general administrator.
- 4. The search engine is restarted automatically after the upgrade. However, to use the search engine, you must re-create the search indices. (This step fully enables the newly added Site Preview feature, which requires start/end dates to be set in the "Metadata" tab of any assets that are time-sensitive.)
- **5.** If you plan to use multilingual assets and locale filtering on any site, create a default locale and assign it to all the assets on the site. For instructions, see the *WebCenter Sites Developer's Guide*.
- 6. Optional. If upgrading to log4j, add any custom loggers previously found in the commons_logging.properties file to the log4j.properties file. Update the log4j.properties file as follows:
 - **a.** Add any custom loggers previously found in the commons_logging.properties file.
 - **b.** If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, add the following properties to your log4j.properties file:

```
log4j.logger.com.fatwire.logging.cs.file=INFO
log4j.logger.com.fatwire.logging.cs.framework=INFO
log4j.logger.com.fatwire.logging.cs.realtime=INFO
log4j.logger.com.fatwire.logging.cs.sseed=INFO
log4j.logger.com.fatwire.services=INFO
log4j.logger.com.fatwire.services.dao=INFO
log4j.logger.com.fatwire.services.time=INFO
```

- 7. For each basic asset type, re-register asset elements:
 - **a.** Log in to the content management site for which basic assets are enabled.
 - **b.** In the left-hand navigation tree, select the **Admin** tab.
 - c. Expand the Asset Types node.
 - d. Double-click Basic asset type.
 - e. In the right-hand pane, click Register Asset Elements.
 - f. On the confirmation screen, click Register Asset Elements.
 - **g.** For each basic asset type, re-apply the customizations to each element in the ElementCatalog table.
- 8. Enable Revision tracking for the following asset types if it was previously disabled:
 - ASSOCNAMED table
 - CSElement
 - Template

• Page

If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, the Page asset type is upgraded to behave partially like a Flex family. Therefore, after the upgrade, the Page asset type will also have PageAttribute, PageDefinition, and PageFilter.

Note

- 9. Assign WEM Admin to AdminSite.
- **10.** If customized property values in your existing installation were replaced with default values during the upgrade process, restore the custom values now.
- **11.** If you have customized any portion of the Content Server Advanced interface, reapply the custom code.
- **12.** The following properties are added during the upgrade:
 - If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, or WebCenter Sites 11gR1, a new property is added during the upgrade (see the table below)

Property	Property File
timezoneattr	xcel_futuretense.ini

- If you are upgrading from Content Server 7.6 Patch 1 or Patch 2, new properties are added during the upgrade and listed in the table below:

Property	Property File
advancedUI.enableAssetForms	futuretense_xcel.ini
cc.BlobServerTimeout	futuretense.ini
cc.BlobServerCacheCSz	futuretense.ini
cs.HTTP_HOST	futuretense.ini
<pre>com.fatwire.logging.cs. realtime</pre>	commons-logging.properties
xcelerate.imageeditor.clarkii. basepath	futuretense_xcel.ini

If you wish to change the values of these properties, see the *Oracle WebCenter Sites Property File Reference*.

13. Assemble any notes that you might have taken while completing the previous steps. You can use the notes when upgrading the active environment.

Step 7. Upgrade Remote Satellite Servers in the Environment

Note

Repeat the following steps for each remote Satellite Server you have deployed.

- 1. Back up your remote Satellite Server, making sure to keep track of any customizations made, as they will all be lost.
- 2. Undeploy and delete the home directory of SatelliteServer.
- **3.** Install remote Satellite Server (see *Oracle WebCenter Sites: Installing Satellite Server*).

Note

Since caching has changed in WebCenter Sites 11gR1, adjustments to JVM Heap will be required.

4. Set Satellite Server's JVM time zone to match WebCenter Sites' JVM time zone.

Post-Upgrade Steps

To complete and verify your WebCenter Sites upgrade, complete the following steps as required by your upgraded WebCenter Sites environment:

Step 1. If You Changed the JVM Time Zone

Step 2. Verify the Upgraded Test Environment

Step 1. If You Changed the JVM Time Zone

If you changed the JVM time zone, ensure that scheduled events and code are synchronized to the JVM time zone. Complete the following steps:

1. Update the time pattern for scheduled events to match the current JVM time zone:

For example, if a server was operating on Pacific Standard Time with publishing scheduled to run at 3:00 PM, after upgrade to UTC (GMT), the publishing schedule must be updated to 11:00 PM (GMT) to ensure that it will continue to run at 3:00 PM PST.

- **a.** Update the publishing schedule with a time pattern in the context of the current JVM time zone. For instructions, see "Schedule Publish Events" in the *WebCenter Sites Administrator's Guide*.
- **b.** Update the schedule of workflow events with a time pattern in the context of the current JVM time zone. For instructions, see "Setting Up the Timed Action Event" in the *WebCenter Sites Administrator's Guide*.

Post-Upgrade Steps

2. Ask developers to review any customized code and template code to ensure desired behavior is preserved. If any template code uses the default date formatter to render a date, developers may need to add a time zone parameter to the date formatter to preserve behavior. The following table shows how dates are rendered on the web site.

Date Formatter	Before upgrade JVM time zone is PST	After upgrade JVM time zone is GMT
Default date formatter	3:00 PM PST	11:00 PM GMT
Date formatter with time zone set to PST	3:00 PM PST	3:00 PM PST

Date formatter tags from the WebCenter Sites XML and JSP tags, Java API, and JSP JSTL all support the time zone parameter. For information about updating time zone aware templates, see "Coding Templates for In-Context and Presentation Editing" in the *WebCenter Sites Developer's Guide*.

Step 2. Verify the Upgraded Test Environment

Complete the following steps on each WebCenter Sites instance in the upgraded environment:

Note

If you have a cluster, begin with the primary cluster member, then test each secondary cluster member. Finally, test the cluster via the load balancer.

- 1. Log in to WebCenter Sites as the general administrator.
- 2. Test the WebCenter Sites interfaces (Admin and Contributor) and all functions that are routinely used during normal operations. For example, searching, creating/editing custom asset types, creating/editing assets, site preview, workflow, and approval/ publishing. For information about the interfaces, see any one of the WebCenter Sites installation guides.
- 3. When the environment is verified, do one of the following:
 - If you upgraded the test environment, continue to "Upgrading Your Active Environment."
 - If you upgraded the active environment, do the following:
 - 1) Enable the publishing schedules.
 - 2) Enable any events.
 - **3)** Back up the upgraded environment.
 - 4) Apply any tuning required by the new caching structure.
 - 5) Clear Client Browser caches (as existing cached content may cause issues).
 - 6) Resume work.

7) If you upgraded from Content Server 7.6 Patch 1 or Patch 2 and used FatWire Content Server Developer Tools (CSDT) prior to upgrading, you must completely back up and re-export your site. If the site, built on a previous release, was stored on a version control system (VCS), you must completely replace the old copy with the newly exported one. For more information, see *Oracle WebCenter Sites: Developer Tools*.

Upgrading Your Active Environment

The following steps apply if you first upgraded the test environment:

- 1. Having verified the test environment, you will now upgrade the active environment:
 - **a.** Assuming the active environment continued to operate during the trial upgrade, synchronize its Content Server or WebCenter Sites systems (as necessary):
 - 1) Publish from the development system to the content management system.
 - 2) Publish from the content management system to the delivery system.
 - **b.** Upgrade the active environment by referring to the previous steps in this chapter and any notes that you may have created during the trial upgrade.
- 2. Back up the upgraded environment.
- 3. Resume work.